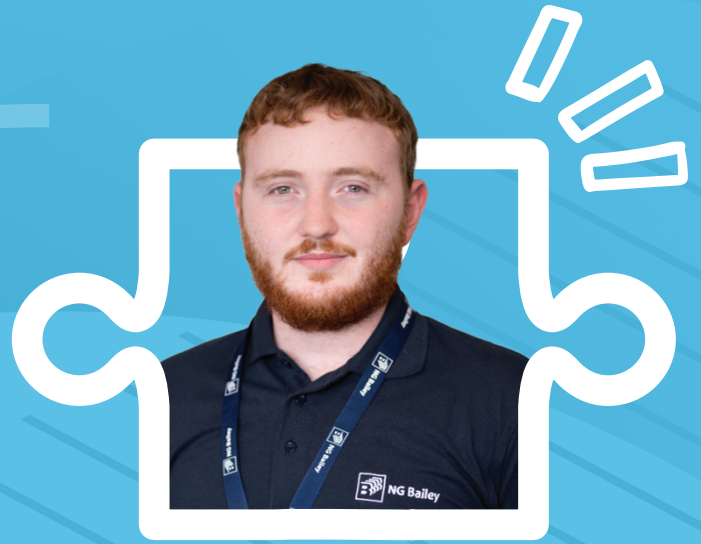


LOUIE BYRNE

Apprentice Network Cable Installer
IT Services



"WHEN YOU ARE AN APPRENTICE, YOU ARE IN A GREAT POSITION TO LEARN QUICKLY AND SOAK UP ALL OF THE ADVICE FROM THE PEOPLE AROUND YOU."

WHAT MADE YOU APPLY FOR AN APPRENTICESHIP?

Knowing that I could get recognised qualifications that would boost my career once I qualified. I was also interested in gaining knowledge and skills from experienced work colleagues.

WHY DID YOU APPLY TO NG BAILEY?

I have family who also work for the company and knowing that they enjoy the work they do was something that appealed to me when they explained the apprenticeship and what it entails.

WHAT WOULD YOUR TOP TIP BE FOR ANYONE APPLYING FOR AN APPRENTICESHIP ROLE?

Always keep up with your college work from week to week and make sure to document all your jobs by taking pictures. Keeping on top of your admin tasks is also important.

WHAT ARE THE ADVANTAGES OF BEING AN APPRENTICE?

You get to learn valuable things from the people around you and everyone is there to help. When you are an apprentice you are in a great position to learn quickly and soak up all of the advice from the people around you.

WHAT HAS BEEN THE BIGGEST CHALLENGE IN YOUR APPRENTICESHIP?

My biggest challenge is balancing the admin and work side of the apprenticeship. I would recommend taking an hour at the end of the day to catch up with anything you've missed and keep up to date with your emails, so you know what to expect when you get into work the following day.

WHAT PART OF THE ROLE GIVES YOU THE MOST PERSONAL SATISFACTION?

Completing jobs or projects cleanly and up to an exceptional standard. I gain great confidence when installations are completed how they should be.

WHAT DOES A TYPICAL DAY LOOK LIKE?

I will receive a job/ticket and get in contact with the other engineer that I will be working with that day to confirm the location and start time. When arriving at my location I check any paperwork and complete my safety checks before starting my tasks. I inform my point of contact with the progress made, whether the work is complete or not and what will need to be done going forward.

WHAT ARE YOU MOST LOOKING FORWARD TO IN YOUR APPRENTICESHIP?

Working in different locations across the world and learning new and exciting parts of my job role.

WHAT IS YOUR GREATEST ACHIEVEMENT AS PART OF THE APPRENTICESHIP?

Working in Cyprus has been the greatest achievement of my apprenticeship so far. Being selected to work abroad undertaking important installations and then being praised for my work when it was finished gave me great pride. It also proved to me that I had the confidence to work on my own away from home and family.